

# Our Commitment to Your Safety

Safety is an underpinning of diving and has always been our most important duty to our guests and employees. In this era of the Coronavirus pandemic, we are doing everything we can ensure that your vacation is safe from arrival to departure.

## Practice Good Hygiene



All staff wash hands at the beginning of their shift and schedule **regular hand washing** (every 60 mins) or use hand sanitizer if hand washing is not available.



Staff must **wash hands** after coughing, sneezing, using restroom, touching face, blowing nose, cleaning, mopping, sweeping, eating and going on break.



Free standing, touchless **hand sanitization stations** have been added throughout the resorts' common areas.

## Guest Room & Common Areas



We have invested in industry-leading cleaning and sanitization equipment. **Electrostatic sprayers** cover surfaces in hospital-grade sanitizers.



Particular attention is paid to **high-touch areas** such as light switches, door handles, television remote controls, handrails etc.



**Outdoor seating and lounge chairs** are treated daily using an outdoor fogging device with the same hospital-grade sanitizer.

## Staff Training & Pre-Shift



Management team will **pre-screen** all employees daily for **elevated temperature** (above 100F) & **flu-like symptoms**.

Employees will receive comprehensive training on **COVID-19 safety and sanitation protocols**.



## Meal Prep & Dining Room

We follow **ServSafe** operating guidelines published by the National Restaurant Association.

Modifications to **eliminate multiple contacts** in our dining areas have been implemented for your peace of mind.

## Reef Divers Dive Centers



Dive centers are **regularly cleaned and sanitized** throughout the day.

All diver check-in and verification is handled **touch free** via our online dive waivers.

All dive rental equipment is deep cleaned and sanitized with **approved sanitizers** from the EPA's "N-list" which are proven to kill the Coronavirus.



All compressed **gas filling stations** are sanitized prior to use. There will be **disinfectant rinsing stations** dedicated to each boat and **tanks will be cleaned and sanitized**, between boat trips.

## Reef Divers Charters & Valet Services



Our custom-built **dive boats** are **deep cleaned and sanitized** daily. Crew will clean and **disinfect high-touch** and common areas using "N-list" sanitizers, during and after dive trips.

We'll implement diver friendly **social courtesy protocols** and include in all dive related briefings.



Reef Divers maintain **safe practices for all gear handling**. All guest equipment is rinsed and disinfected daily with "N-list" equipment safe sanitizers.